TERMS AND CONDITIONS

Customer Transportation & Referral Service Agreement | sausalitolimoservice.com

Exotic Limousine Inc.

1. CORPORATE IDENTITY AND AGREEMENT

sausalitolimoservice.com is owned and operated by Exotic Limousine Inc., a California corporation, referred to in these terms as the “Company.” A person or entity placing a reservation is the “Customer.” By accepting these terms and booking, the Customer agrees to the provisions governing payment, cancellation, transportation arrangements, and responsibility.

2. TRANSPORTATION AND FARM-OUT AUTHORIZATION

The Company may perform a trip itself or assign, subcontract, refer, or farm out a reservation to an independently licensed transportation provider (“Affiliate”). The Company may select an Affiliate at its discretion, subject to applicable law. Where the arrangement is a genuine referral, the Company arranges the booking and the Affiliate performs the passenger transportation. An Affiliate controls its own vehicles, drivers, maintenance, permits, insurance, and operations. Any duty imposed on the Company by law remains unaffected.

3. REFERRAL FEES AND PAYMENT

For genuine Affiliate referrals, the Company may charge for reservation, booking, or referral services rather than for physically transporting passengers. The Company may also collect transportation charges as an authorized payment intermediary for an Affiliate. The applicable amounts and payee arrangements will be disclosed at booking. Collection of the total fare alone does not conclusively determine the parties’ legal responsibilities; the actual transaction and applicable law govern.

4. CANCELLATION POLICY — 80%

A reservation made MORE THAN 14 DAYS before the scheduled pickup may be canceled without penalty within 48 hours (2 days) after booking. Once that 48-hour grace period ends, cancellation incurs a charge of 80% of the total reservation charges. A reservation made 14 DAYS OR FEWER before pickup carries an immediate 80% cancellation charge and has no 48-hour grace period. The percentage applies to the total disclosed booking, referral, and transportation charges, subject to applicable law.

5. CANCELLATION REQUESTS

A Customer may request cancellation through sausalitolimoservice.com or by contacting the Company directly. The Customer should obtain written confirmation from an authorized Company representative. The Company will not unreasonably delay or withhold confirmation of a timely request. Applicable fees depend on the booking and cancellation times and governing law.

6. INDEPENDENT AFFILIATE OPERATIONS

The Affiliate independently manages driver conduct, vehicle condition, passenger service, maintenance, and legal compliance. An Affiliate is an independent transportation business, not an employee, partner, or joint venturer merely because the Company refers or farms out a trip. To the fullest extent permitted by law, the Affiliate is responsible for claims attributable solely to its own transportation operations. This does not release the Company from its own legal obligations.

7. CUSTOMER VERIFICATION OF AFFILIATES

Before receiving an Affiliate-operated service, the Customer may request the Affiliate's identifying information and independently check its licenses, operating authority, insurance, and suitability. The Customer acknowledges the opportunity and responsibility to conduct that review. An Affiliate must maintain legally required coverage. The Company's referral is not an independent guarantee of the Affiliate's financial condition, insurance, or performance. No legally imposed Company duty is transferred to the Customer.

8. CUSTOMER INDEMNIFICATION

To the maximum extent permitted by law, the Customer agrees to defend, indemnify, and hold harmless Exotic Limousine Inc. and its shareholders, directors, officers, employees, agents, and representatives against third-party claims, losses, liabilities, expenses, and reasonable legal fees arising from the Customer's breach, negligence, unlawful conduct, inaccurate booking information, or acts or omissions of the Customer or the Customer's party. This obligation does not cover the Company's own negligence, willful misconduct, statutory violations, or liabilities that cannot lawfully be shifted.

9. AFFILIATE INSURANCE AND INDEMNIFICATION

A contractual promise to add the Company does not itself establish that an endorsement has been issued or that any specific claim is insured. The Company may require Affiliates to enter separate agreements accepting defense and indemnity obligations for their transportation operations, maintaining commercial transportation insurance, and agreeing to name the Company as an additional insured where available. Affiliate obligations remain separate from any duties imposed on the Company.

10. ACCIDENTS AND INJURY CLAIMS

An Affiliate operating a trip is responsible for reporting and responding to incidents arising from its vehicles, drivers, and operations. Claims concerning Affiliate driving, vehicle condition, or other operating conduct should be reported to the Affiliate and its insurer. The Company may assist with provider identification or communications without thereby accepting responsibility for independent Affiliate conduct. Nothing here prevents a passenger from asserting a legally valid claim against the Company.

11. SERVICE DISPUTES AND REFUNDS

Concerns about an Affiliate's vehicle, driver, delay, or service quality should first be brought to the operating Affiliate. The Company may facilitate communications without guaranteeing an outcome. Refunds and other remedies are governed by the reservation terms and applicable law. Mere dissatisfaction with a preference does not automatically entitle a Customer to a refund, but statutory rights remain intact.

12. SEPARATE CORPORATE EXISTENCE

enters into Company obligations in its corporate capacity. Exotic Limousine Inc. Its shareholders, directors, and officers do not personally assume those contractual obligations merely by acting for the corporation. This clause does not bar claims for an individual's own actionable misconduct, alter-ego liability where established, or other personal liability recognized by law.

13. LIMITATIONS OF LIABILITY

To the extent legally permissible, the Company is not responsible for loss caused exclusively by an independent Affiliate where the Company has no independent legal responsibility. The Company does not promise uninterrupted performance or that every preference will be met. These limitations do not override mandatory passenger-carrier duties, statutory protections, or other restrictions on contractual waivers.

14. GOVERNING LAW AND SEVERABILITY

California law governs this Agreement. Disputes shall be heard in a court with proper jurisdiction and venue, consistent with applicable consumer-protection requirements. If a provision is unenforceable, the remainder continues in effect to the extent permitted by law.

15. GLOBALLIMOS.COM SOFTWARE AND CONTRACT LINKS

GlobalLimos.com may be used solely as a third-party software, reservation-management, electronic contracting, document-delivery, or hyperlink platform for reservations contracted with Exotic Limousine Inc. A contract, electronic signature, confirmation, payment link, or other document displayed, delivered, or accessed through a GlobalLimos.com URL does not, merely by use of that platform or link, make GlobalLimos.com Inc. a party to the transportation contract, the transportation provider, or responsible for the transportation services. Exotic Limousine Inc. remains the contracting company for reservations governed by this Agreement and may arrange service through independent Affiliates as otherwise provided herein. To the fullest extent permitted by law, GlobalLimos.com Inc. has no responsibility for transportation claims arising solely from the acts or omissions of Exotic Limousine Inc. or its operating Affiliates. Nothing here excludes any independent liability of GlobalLimos.com Inc. imposed by applicable law, including liability for its own conduct.

16. CUSTOMER ACCEPTANCE

By selecting “I AGREE” and completing a reservation on sausalitolimoservice.com, the Customer confirms that sausalitolimoservice.com is operated by Exotic Limousine Inc.; that trips may be performed directly or by independent Affiliates; that genuine Affiliate referrals involve booking/referral services; that the Customer has an opportunity to check Affiliate credentials and insurance; that the 48-hour grace period applies only to bookings made more than 14 days before pickup; that cancellation otherwise carries an 80% charge; and that the Customer accepts the indemnification and other provisions above.

BY SELECTING “I AGREE” AND COMPLETING THE RESERVATION, THE CUSTOMER ACKNOWLEDGES ACCEPTANCE OF THESE TERMS.